

Method and System For Authoring Case Bases Related To
Work Machines

A computer based system and method for authoring case bases related to a work machine is provided. The case bases is comprised of diagnostic information and processes related to the work machine. As a function of input from an author, a case base is authored. An external source containing service information related to the work machine is provided. As a function of input from the author, links are provided within the case base to related information contained in the external source.